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Trimble Certified Technology User: Customer FAQ

This document answers frequently asked questions about Trimble® Certified Technology Users.

What is an Trimble Certified Technology User?

A Trimble Certified Technology User (TCTU) is a survey or construction professional who has demonstrated their expertise with Trimble products. By passing one or more TCTU exams, you can gain industry recognition and promote yourself or your business to prospective clients as being a highly skilled, proficient user of Trimble hardware and software.

What are the benefits of becoming a Trimble Certified Technology User?

As an individual, it allows you to:

- Differentiate yourself from competitors
- Get your résumé noticed by potential employers
- Gain recognition from your employer
- Leverage the Trimble brand

As an employer, you can use the TCTU as a benchmark so that you can:

- Find the right person for the job
- Quickly assess a candidate's skill level
- Invest in your most promising employees
- Increase productivity and efficiency
- Reduce field and office downtime
- Reduce errors and rework

As an employer, this enables you to remain competitive and win new business.

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What TCTU certifications are available?

The following survey and construction TCTU certifications are currently available:

Note: Each certification and examination is product specific.

Product	Certification for product and ...
Trimble GCS900 Grade Control System, version 10.8	GPS applications
	UTS and laser augmentation
Trimble SCS900 Site Control System, version 2.4	GPS site field applications
	GPS roading field applications
	UTS site field applications
Trimble Survey Controller™ software, version 12.4	GNSS RTK radio for topographic and stakeout surveying
	GNSS RTK VRS for topographic and stakeout surveying
	Total Station for topographic and stakeout surveying
	Integrated Surveying for topographic and stakeout surveying
	Roading
Trimble VX™ Spatial Station with Trimble Survey Controller software, version 12.4 and Realworks® Survey Standard software, version 6.3	

For a current list of available certifications, go to the Trimble corporate website at www.trimble.com/certified.

How do I become a TCTU?

To become a Trimble Certified Technology User, you must:

- Prepare for your specific examination by taking advantage of training resources offered on the Trimble Knowledge Network and/or obtain local training from a Trimble Certified Trainer (TCT). To find a local Trimble Authorized Test Center, go to www.trimble.com/certified.
- Contact your local Trimble Authorized Test Center to register for a time to take your exam. You will be charged \$150 for each TCTU knowledge examination that you take.

Prepare well in advance as these examinations will challenge you. Please be sure to arrive early at the Test Center.

- You must show a government-issued picture identification to the local test administrator. The examination is online and is proctored by a local test administrator.

On completing the examination, your results are immediately available:

- If you pass, you receive an electronic TCTU certificate and transcript.
- If you fail, you will receive your test results and a recommended learning plan to meet any knowledge or skills gaps. For additional training resources, contact your local Trimble Authorized Distributor—they will assist you with addressing the areas in which you need to

improve. This may involve additional training conducted by a Trimble Certified Trainer (TCT), or you can take advantage of other training resources on the Trimble Knowledge Network Learning Center (www.trimble.com/tkn).

What is the cost for becoming a TCTU?

Each TCTU technical examination costs \$150. If you need to retake an examination, you must pay again (\$150) for each examination at a Trimble Authorized Test Center.

There is a mandatory waiting period of 10 business days before you can retake the TCTU exam.

What form of identification is acceptable when taking the certification test?

A current government-issued photo identification.

How long does certification last?

The TCTU certifications are product- and major version-specific. When Trimble offers major upgrades of software, hardware, and firmware, a new series of updated examinations is offered, which you can choose to take. For more information, go to the Trimble corporate website at www.trimble.com/certified.

What is the process to gain re-certification?

You must pay the fee and take the new exam.

Who do I contact for questions about the Trimble Training Certification Programs?

Contact your local distributor partner or email trimble_support@trimble.com.