

Expedited Services, Flexibility, PCI Compliant, Nationwide

Trimble Mobile Resource Management, a Division of Trimble Navigation Limited, has teamed up with VeriFone to help enhance and preserve your hardware investment with its TrimServ solutions.

Based on Trimble's knowledge and experience in critical device care and logistics, we have the ability to design and implement custom tailored, expedited, flexible service offerings, resulting in increased equipment uptime, improved service level performance, longer product life cycles and decreased overall costs.

These services include:

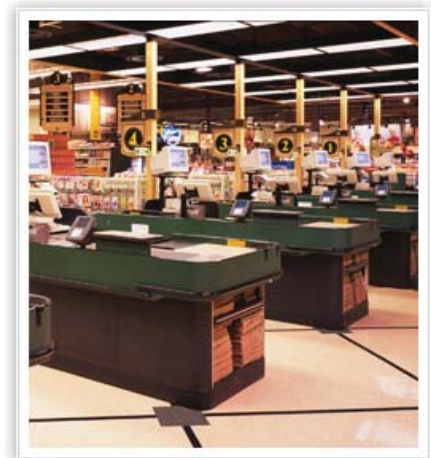
- Staging & Deployment
- Warehousing
- Encryption
- Warranty Flow Through
- Out-of-Warranty Repairs
- Order Management through TrimServ Web Portal
- Professional Installations
- Complete Project Management

In addition to these services, Trimble is an authorized VeriFone reseller.

Every TrimServ solution is tailored to meet the individual customers' encryption and service/repair needs where security, compliance standards, expedited repair, logistics and customer service are never optional.

Retailers are choosing Trimble for the following reasons:

- Quality standard in place to get the job done right the first time
- PCI, ANSI, & FIPS Compliant
- Dedicated Project Manager/Subject Matter Expert
- Expedited Services
- Flexibility to meet timelines
- Experience in completing rollouts for Major Tier 1 retailers
- One stop shop for key injection, application loads, staging, deployment, and asset management



Encryption Services

TrimServ offers a state-of-the-art key injection facility, providing the highest level of security and compliance, while offering expedited services. Customers can count on Trimble for nationwide, multi-site roll outs. We also maintain your spare pool in a secured facility and manage the life cycle of your terminals with on going repair/maintenance. If speed, flexibility and performance are important to you, we are your solution.

- Multi-Vendor Support
- PCI Compliant
- Registered with Visa as an Interlink ESO
- Serial Number Tracking
- Key Loading Devices are FIPS 140-2, Level 3 Compliant
- Secure Environment
- TG-3 Audit Reviews
- Custom Software Loads

Expedited Repair/Maintenance

Customers choose Trimble due to our flexibility in meeting customer demands for rapid turn around time at a reasonable cost. We help to extend the life cycle of the most critical devices including payment terminals, scanner/scales, hand held computers, and mobile printers. Bottom line, we can help improve your service level, impacting your bottom line. Our expertise in managing logistics, depot repair, parts, and procurement will offer an integrated, multi-vendor service program, decreasing touch points and increasing overall efficiencies.

- Advanced Replacement Options
- 90 Day Warranty on Repair
- Board Level Repair
- 2-4 Day Standard Turn Around
- "Out of the Box Ready" After Repair with Software Loads
- Spare Pool Management
- Asset Tracking by Serial Number
- Preventative Maintenance Included
- Custom, Web Based Reporting
- Multi-Vendor
- End of Life Device Service

Deployment/Staging Services

Trimble can manage the complete life cycle of your equipment from key injection, kitting, service to disposal. We can kit multiple devices with accessories and even load software on devices. Whether you need to upgrade thousands of devices or rollout 100 printers, Trimble can do it all. You will have complete access to your delivered products and spares.

- Dedicated Project Manager
- Application Load
- Equipment Configuration
- Online Tracking
- Custom and Scalable
- Flexibility to Meet Timelines
- Warranty Repair
- Spare Pool Management
- Kitting

Other Critical Service Options

Based on Trimble's knowledgeable and experienced staff, we have many capabilities to support your critical business needs. Extensive partnerships are also available, allowing Trimble to offer a streamlined, one-stop solution, saving you time and money over multi-vendor service models.

- Buy and Sell New and Used Equipment
- Accessories and Parts
- Trade Ins
- Leasing
- Rentals
- Warehousing
- Disposal

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